



THE CHICAGO
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SSHS Info Session
Outcomes, MOPs and Indicators
5/8/2026

Agenda for today

- Review the impact framework: Outcomes, MOPs and Indicators
- Demo how to navigate GrantCentral and add Outcomes, MOPs and Indicators
- Take Questions at end



Outcomes, MOPs and Indicators

Outcome: Improve health and wellbeing outcomes

MOP 1: Increase number of clients served

MOP 2: Increase in clients retained in stable housing (*Optional*)

Housing programs/services: Households served + exits (Indicators)

1. Total number of households enrolled and participating in housing programs (emergency shelter, transitional housing, rapid rehousing, PSH, etc.)
2. Number of households exiting into permanent, stable housing

Housing programs/services: Retention (Indicators - Optional)

1. Number of households retaining housing for 12+ months

Prevention programs/services: Households served + remained stably housed (Indicators)

1. Total number of at-risk households enrolled and participating in prevention program (legal services to prevention eviction, financial assistance, etc.)
2. Number of at-risk households remaining in permanent, stable housing

Prevention programs/services: Retention (Indicators - Optional)

1. Number of households that remained stably housed 90+ days

Demo

- Navigating GrantCentral
- Adding Outcomes, MOPs and Indicators

Reminders

- Full Application for SSHS is due on 5/20/2026 at 11:59pm
- If you have any questions, please do not hesitate to reach out to Joanne Otte (jotte@cct.org) and James Hui (jhui@cct.org)